



Monet Bank



Consumer Complaint Procedure

Monet Bank is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking.

Any consumer wishing to file a complaint against Monet Bank should contact the Texas Department of Banking through one of the means indicated below.

In person or by U.S. Mail:

2601 North Lamar Boulevard, Suite 300, Austin, TX 78705-4294

Telephone: (877) 276-5554 | *Fax:* (512) 475-1313

Via email: consumer.complaints@dob.texas.gov

Via electronic submission on the Department's website:

<http://www.dob.texas.gov>